For the Fiscal Year Ended March 31, 2024

Financial Results Briefing

## Financial Results Briefing

2024.05.08 UNITED ARROWS LTD.



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#### **Cautionary Statement**

Earnings forecasts and descriptions other than objective facts contained in this document are based on decisions made by UNITED ARROWS LTD. in light of information obtainable as of the date of this report and, therefore, include risks and uncertainties. Actual earnings may differ materially from forecasts due to global economic trends, market conditions and other factors. Investors are asked to refrain from making investment decisions based solely on the information contained in this document.

#### **Use of Abbreviations**

Abbreviations may be used for the following businesses/store brands:

**UNITED ARROWS:**UA

**BEAUTY&YOUTH UNITED ARROWS: BY/BEAUTY&YOUTH** 

UNITED ARROWS green label relaxing: GLR/green label relaxing

Trend-conscious Market and Basic Trend-conscious Market includes the following store brands:

**Trend-conscious Market** 

UA, BY, DRAWER, Odette e Odile, BLAMINK, ROKU, and STEVEN ALAN

**Basic Trend-conscious Market** 

GLR, and CITEN



## Overview of FY2024/3 Business Results

## **Financial Highlights**

#### **Consolidated**

Although sales and operating income fell short of the initial plan, ordinary income and net income attributable to owners of parent company have exceeded the plan, resulting in an increase in both sales and profits. Despite one-time costs accompanying the transfer of the House Card Program to UA Club, SGA expenses ratio was maintained at previous year's level. This is the first time since FY19 we have been profitable in the 4Q.

### **Gross margin**

Although the initial plan was not met, UNITED ARROWS LTD., Taiwan, and consolidated operations exceeded its level for the previous year. Results for 3Q were lower than the previous year, affected by the early consumption of winter clothes due to the warm weather, but other quarters exceeded the previous year.

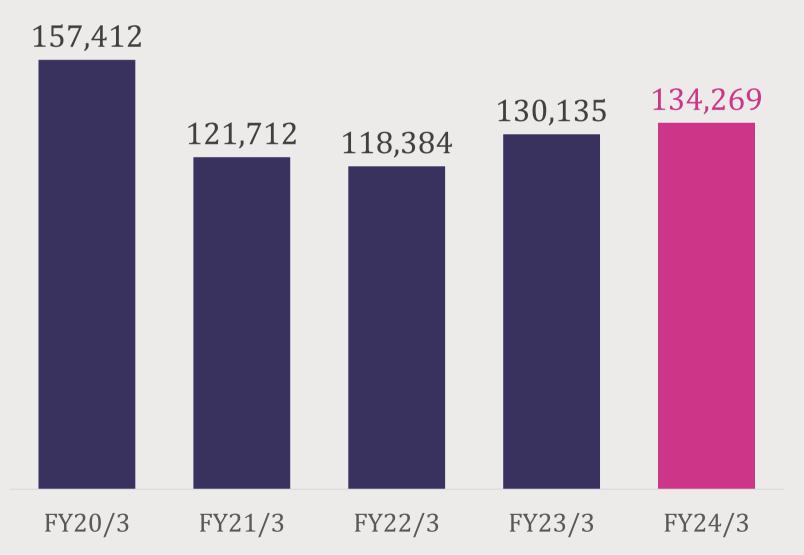
#### Non-consolidated

Have managed to achieve an increase in both sales and profit, despite being impacted negatively by the warm winter and the transfer of the House Card Program. Increase in the amount of spend per customer has contributed, although the number of customers for existing stores remained the same.

#### **Consolidated Sales**

¥134,269 million yoy 103.2%

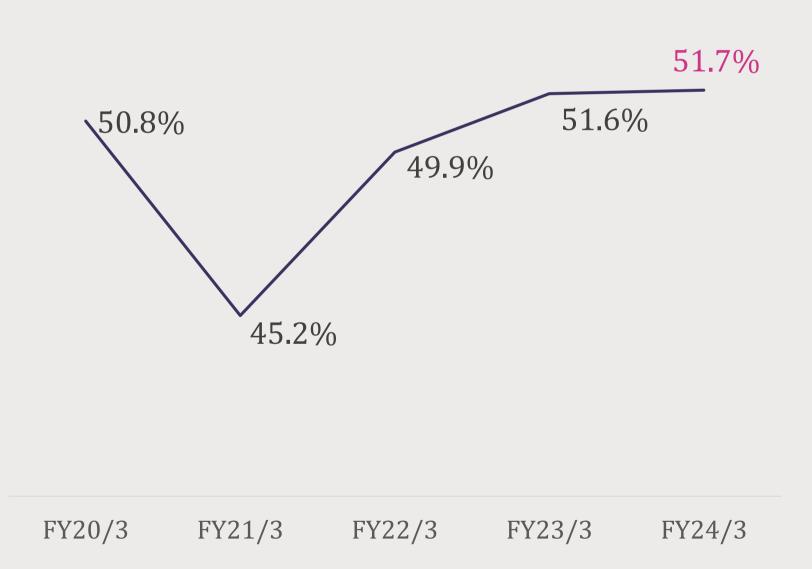
(Millions of yen)



<sup>\*</sup>CHROME HEARTS JP, GK has been excluded from consolidated results since FY21/3 4Q

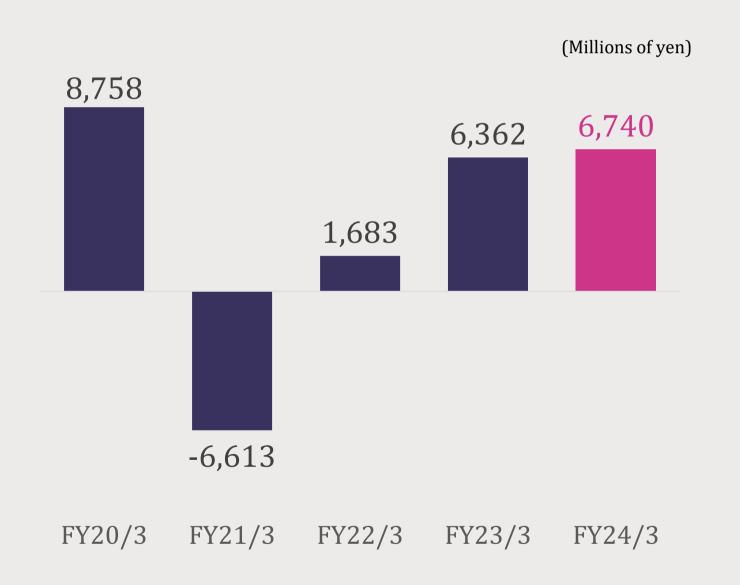
## **Consolidated Gross Margin**

51.7% <sub>YoY</sub> +0.1pt



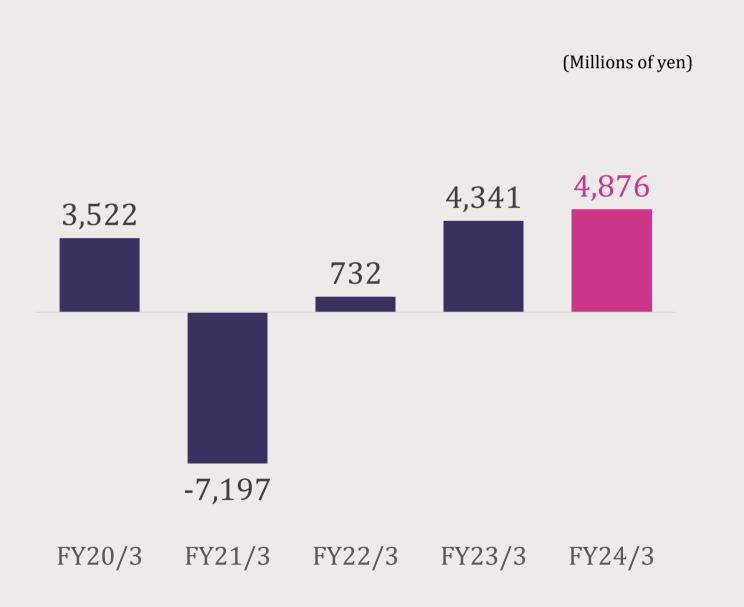
### **Consolidated operating income**

¥6,740 million 105.9%



## Net income attributable to owners of parent

¥4,876 million voy 112.3%



## **Consolidated P/L**

		FY23/3	FY24/3	Change/pt difference	YoY
Sales		130,135	134,269	4,133	103.2%
Gross profit		67,178	69,462	2,283	103.4%
	vs. sales	51.6%	51.7%	0.1pt	-
SGA expenses		60,816	62,722	1,905	103.1%
	vs. sales	46.7%	46.7%	-0.0pt	-
Operating income		6,362	6,740	377	105.9%
	vs. sales	4.9%	5.0%	0.1pt	-
Non op. P/L		538	746	208	138.7%
	vs. sales	0.4%	0.6%	0.1pt	-
Ordinary income		6,900	7,486	585	108.5%
	vs. sales	5.3%	5.6%	0.3pt	-
Extraordinary P/L		(352)	(331)	21	_
	vs. sales	-	-	-	-
Net income attributable to ov	vners of	4,341	4,876	534	112.3%
parent for the term	vs. sales	3.3%	3.6%	0.3pt	_

## **Consolidated Gross Margin**

## Full year

	FY24/3	YoY pt difference
Consolidated	51.7%	0.1pt
UNITED ARROWS LTD.	51.5%	0.1pt
Total of business units sales	-	-0.1pt
Outlet, etc.	-	3.5pt
COEN CO., LTD.	-	-0.3pt
UNITED ARROWS TAIWAN LTD.	-	3.5pt

## 4Q (3 months)

	FY24/3 4Q	YoY pt difference
Consolidated	48.8%	0.2pt
UNITED ARROWS LTD.	48.4%	-0.1pt
Total of business unit sales	-	0.4pt
Outlet, etc.	-	0.2pt
COEN CO., LTD.	-	3.8pt
UNITED ARROWS TAIWAN LTD.	_	3.2pt

## **Consolidated SGA expenses**

		FY23/3	FY24/3	Change/pt difference	YoY
Total SGA expenses		60,816	62,722	1,905	103.1%
	vs. sales	46.7%	46.7%	-0.0pt	_
Advertising expenses		3,008	3,823	814	127.1%
	vs. sales	2.3%	2.9%	0.6pt	_
Personnel expenses		21,412	21,134	(277)	98.7%
	vs. sales	16.4%	15.7%	-0.7pt	_
Rent		18,552	18,422	(129)	99.3%
	vs. sales	14.3%	13.7%	-0.5pt	
Depreciation		873	918	45	105.2%
	vs. sales	0.7%	0.7%	0.0pt	_
Other		16,969	18,421	1,452	108.6%
	vs. sales	13.0%	13.7%	0.7pt	-

## **Consolidated B/S**

	As of end March 2023	As of end March 2024	vs. previous	term-end
Total Assets	61,184	60,204	(979)	98.4%
Composition ratio	100.0%	100.0%	-	_
Current Assets	41,604	40,372	(1,231)	97.0%
Composition ratio	68.0%	67.1%		_
Noncurrent assets	19,580	19,831	251	101.3%
Composition ratio	32.0%	32.9%		-
Current Liabilities	23,451	20,997	(2,454)	89.5%
Composition ratio	38.3%	34.9%		-
Noncurrent Liabilities	4,030	4,177	146	103.6%
Composition ratio	6.6%	6.9%		-
Total Net Assets	33,702	35,030	1,328	103.9%
Composition ratio	55.1%	58.2%		-
Reference: Balance of short- and long-term loans payable	2,504	202	(2,302)	8.1%
Reference: Inventories	20,639	21,686	1,046	105.1%

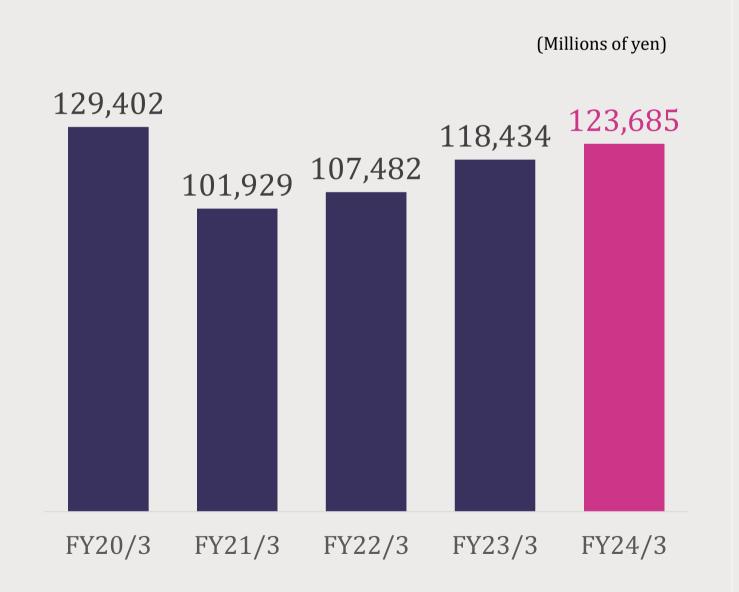
## **Consolidated C/F**

	FY23/3	FY24/3	Major breakdown of results term	s for the
Cash flows from operating activities (sub-total)	10,588	7,577		
Cash flows from operating activities	10,258	6,341	Net income for the term before income taxes, etc. Increase in accounts payable Increase in inventories Increase in trade receivables	7,155 968 (1,030) (940)
Cash flows from investing activities	(1,255)	(2,656)	Sale of investments in affiliates Purchase of property, plant and equipment Purchase of intangible fixed assets	1,212 (1,084) (1,994)
Cash flows from financing activities	(5,979)	(5,773)	Decrease in short-term loans payable Purchase of treasury shares Dividends paid	(2,302) (2,000) (1,467)
Cash and cash equivalents at the end of term	8,562	6,486		

#### **Non-consolidated Sales**

¥123,685
million

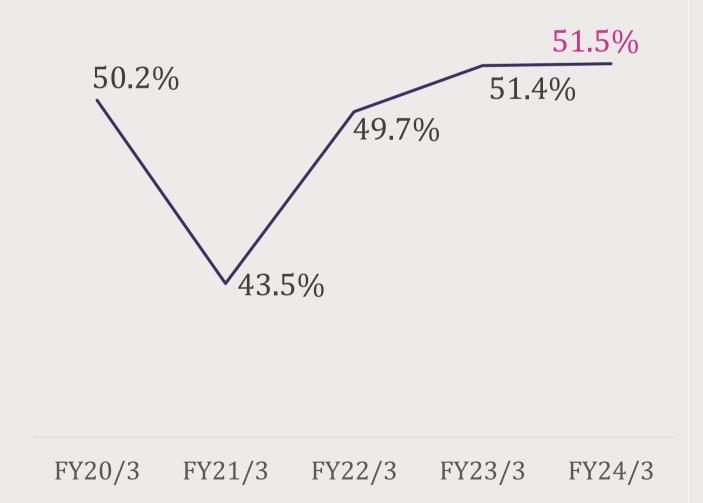
104.4%



## Non-consolidated Gross Margin

51.5%

pt difference +0.1pt



## Non-consolidated Existing Stores YoY

Sales

105.5%

Number of purchasing customers

100.1%

Avg. spend per customer

106.2%

## Non-consolidated Sales by Channel

(Millions of yen)					Millions of yen)
		FY23/3	FY24/3	Change/pt difference	YoY
Non-consolida sales	ated	118,434	123,685	5,251	104.4%
Total of business	units sales	98,790	104,709	5,919	106.0%
	vs. sales	82.6%	82.8%	0.2pt	-
Retail		66,641	70,783	4,141	106.2%
	vs. sales	55.7%	56.0%	0.2pt	-
Online		30,358	32,009	1,650	105.4%
	vs. sales	25.4%	25.3%	-0.1pt	-
Other (whole	sale, etc.)	1,789	1,916	127	107.1%
	vs. sales	1.5%	1.5%	0.0pt	-
Outlet, etc.		20,758	21,746	988	104.8%
	vs. sales	17.4%	17.2%	-0.2pt	-

#### **Existing stores YoY**

	Sales	Number of customers	Avg. spend per customer
Retail + Online	105.5%	100.1%	106.2%
Retail	106.3%	100.3%	106.0%
Online	103.9%	99.8%	106.8%

## Non-consolidated Sales by Business

(Millions of yen)

	FY23/3	FY24/3	Change	YoY
Total of business units sales	98,790	104,709	5,919	106.0%
Trend-conscious market	65,063	70,039	4,976	107.6%
Basic trend-conscious market	33,726	34,670	943	102.8%

#### **Existing store sales YoY**

	Retail + Online	Retail	Online
Trend-conscious market	108.3%	108.6%	107.7%
Basic trend-conscious market		101.5%	97.8%

## **Group Company Results**

## COEN CO., LTD. Feb - Jan

#### Decrease in sales and profit

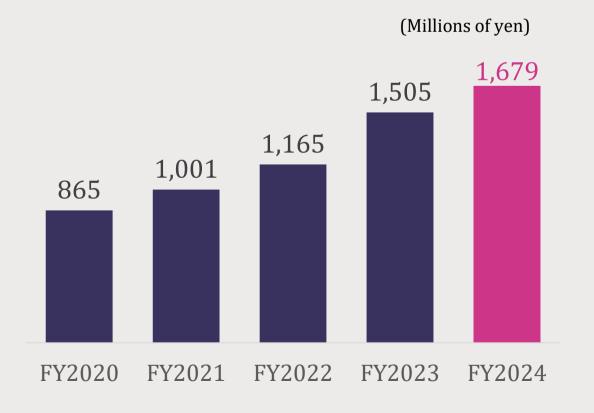
- Sales ¥9,566 million, YoY 89.4%
- Both sales and gross margin failed to achieve previous year, and we saw a decrease in sales and profit, despite efforts to suppress SGA expenses
- Improving trend is seen in the ongoing term from revision in MD and appropriate inventory



#### UNITED ARROWS TAIWAN LTD. Feb-Jan

#### Increase in both sales and profit

- Sales ¥1,679 million, YoY 111.6%
- Although an increase was seen in SGA expenses from approaches made for limited-time stores, etc., advances have been made in improving gross margin, increasing the profit from the previous year



## **Opening and Closing of Stores**

	No. of stores at FY23 end	Opened	Closed	No. of stores at FY24 end
Total Group	298	12	9	301
UNITED ARROWS LTD.	215	11	5	221
COEN CO., LTD.	75	0	4	71
UNITED ARROWS TAIWAN LTD.	8	1	0	9

## FY2024/3 Major Indicators

## **Annual dividend**

¥ 55.00

#### **ROE**

14.2<sub>%</sub>

YoY

+0.6pt

## **Payout ratio**

31.4%

## **Inventory turnover**

6.3 times

YoY

 $\pm 0.0$  times

#### DOE

4.3%

## No. of stores

Opened 12, Closed 9

End of term number of stores 301

Difference from previous year

+3 stores

# FY2025/3 Business Plan

## **Consolidated Business Plan**

						(Milli	ons of yen)
Sales	¥150,000 million (YoY 111.7%)			FY24/3 Results	FY25/3 Plan	YoY nange/vs. sales p	
Gross margin	<b>52.5</b> % (pt difference 0.8pt)	Sales		134,269	150,000	15,730	111.7%
Operating income	<b>¥7,300</b> million vs. sales 4.9%	Gross profit	vs. sales	69,462 51.7%	78,790 52.5%	9,327 0.8pt	113.4%
o b 22 2222	(YoY 108.3%, pt difference -0.2pt)	SGA expenses	vs. sales	62,722 46.7%	71,490 47.7%	8,767 0.9pt	114.0%
Ordinary income	<b>¥7,985</b> million, vs. sales 5.3%	Operating income	vs. sales	6,740 5.0%	<b>7,300</b> 4.9%	559 -0.2pt	108.3%
(YoY 106.7%, pt difference -0.3pt)	Non op. P/L		746	685	-61	91.7%	
Net income for	<b>¥4,145</b> million vs. sales 2.8%	Ordinary income	vs. sales	7,486	7,985	-0.1pt 498	106.7%
the term (YoY 85.0%. pt difference -0.9pt)	Extraordinary P/L	vs. sales	(331)	5.3% (1,157)	-0.3pt (825)	-	
Annual dividend	<b>¥55.00</b> (interim: ¥17.00, end of term ¥38.00)	Net income attributable	vs. sales to owners	4,876	4,145	(731)	85.0%
Payout ratio	36.6%	of parent for the term	vs. sales	3.6%	2.8%	-0.9pt	-

## **Gross Margin Plan**

	FY25/3 1H	YoY	FY25/3 2H	YoY	FY25/3 full term	YoY
Consolidated	53.0%	0.6pt	52.1%	1.0pt	52.5%	0.8pt
UNITED ARROWS LTD.	52.8%	0.7pt	51.8%	0.8pt	52.2%	0.8pt
Total of business units sales	-	0.6pt	-	0.6pt	-	0.6pt
Outlet, etc.	-	1.6pt	_	0.9pt	-	1.2pt
COEN CO., LTD.	-	0.3pt	-	2.5pt	-	1.4pt
UNITED ARROWS TAIWAN LTD.	-	-0.0pt	-	-0.6pt	-	-0.3pt

## Non-consolidated Sales Plan

						(Millions of yen)
	FY25/3		FY25/3		FY25/3	
	1H	YoY	2H	YoY	full term	YoY
Non-consolidated sales	60,405	108.4%	76,527	112.6%	136,933	110.7%
Retail + Online existing stores	-	109.6%	-	109.8%	-	109.7%
Retail existing stores	-	106.0%	-	106.7%	-	106.4%
Online existing stores	-	117.3%	-	116.1%	-	116.6%

## **Store Opening and Closing Plan**

	No. of stores at FY24 end	Opened	Closed	No. of stores at FY25 end (forecast)
Total Group	301	30	4	327
UNITED ARROWS LTD.	221	17	2	236
COEN CO., LTD.	71	10	2	79
UNITED ARROWS TAIWAN LTD.	9	3	0	12

## Financial impact of transition to UA Club

Convert old "points" held by members to "miles" when transferring to UA Club



Due to the difference in the return rates, the amount increases when converted miles are converted to old points



Assuming future use of the increase, a portion of the increase was lumped into the second quarter of FY24/3, as sales promotion expenses to reserve future discounts



The increased amount will be recorded as a sales discount from September 2023 onwards

#### **Financial impact**

#### FY2024/3 Results

Sales YoY Full year: -0.9pt, 4Q: -1.0pt

Gross margin Full year: -0.1pt, 4Q: -0.1pt

SGA expenses **¥390 million** recorded as advertising expenses in 2Q

#### FY2025/3 Forecast

Around **-1.0pt** has been incorporated into the planned figures for April–July of this term as impact on YoY sales stemming from the difference in redemption rate. Conversely, for 2H of this term, about **+0.8pt** has been incorporated in YoY sales as reaction to the temporary negative effects generated in the previous year.

# Progress in Sustainability Initiatives



## Selected for the first time as a constituent in "MSCI Nihonkabu ESG Select Leaders Index" (March 2024)

Accompanying the above, we have been incorporated into four out of six ESG Indexes\* of GPIF. (\*Indices targeting domestic stock)

- Accredited as a constituent of MSCI Nihonkabu ESG Select Leaders Index provided by MSCI, USA for the first time
- This index is one of the six ESG indices of Japanese stock adopted by GPIF (Government Pension Investment fund)
- With this selection, the Company's stock will be incorporated into four of the six (MSCI Japan Stock ESG Select Leaders Index, FTSE Blossom Japan Index, FTSE Blossom Japan Sector Relative Index, S&P/JPX Carbon Efficient Index)

**2024** CONSTITUENT MSCI NIHONKABU ESG SELECT LEADERS INDEX







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# Progress in Medium-Term Management Plan

Organizational Structure from FY2025/3

## Organizational Structure from FY2025/3

From April 2022

Organization by business ⇒
Organization by function

Objective

Strengthen defense (cost reduction) during COVID-19 pandemic, shift towards top-down management

Eliminate adverse effects arising from vertical division of businesses

Improve operational inefficiencies of operations optimized for business units

Strengthen merchandise, sales, and advertising functions by sharing knowledge among businesses

To be implemented as a time-limited measure until the structure is firmly established

From April 2024

Organization by function ⇒
Organization by business

Results obtained

The future

Improvements in productivity (decrease in SGA expense ratio) Activities beyond the framework of business, such as HR transfers among businesses, store collaboration, etc.

#### Re-transition back to Organization by Business

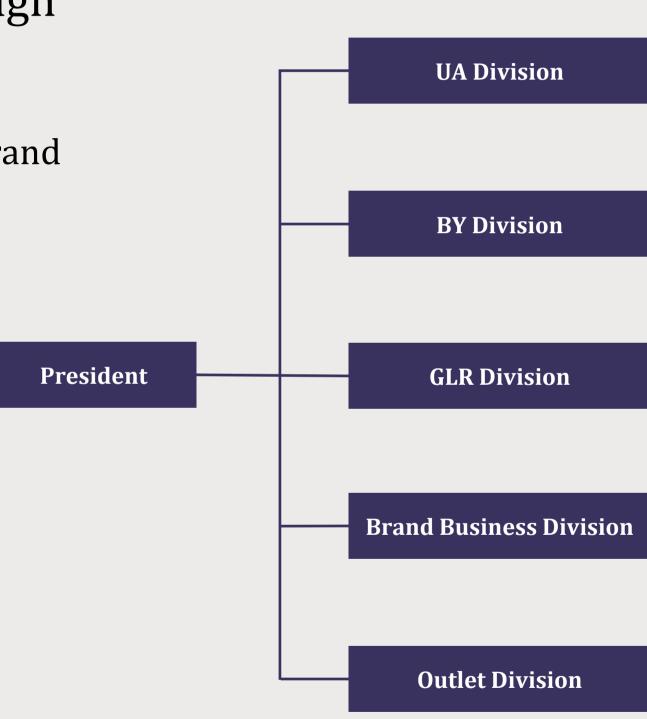
 Re-transition back to organization by business making the most of results obtained

## Organizational Structure from FY2025/3

Aggressive management structure (to increase sales) through re-transferring back to Organization by Business

- Reorganize business units into UA Division, BY Division, GLR Division, Brand Business Division, and Outlet Division
- Appointment of each General Manager of Division to Vice President, as a person in an associate management role who will have responsibility for business performance and implement the business strategies.
- Make use of the knowledge of inter-business collaboration acquired through organization by function to aim for growth of each business.

Return the organization to a structure that will utilize the characteristics of each business to achieve the goals of the Medium-term Management Plan.



Major Initiatives for FY2024/3

## Medium-term Management Plan, Progress Evaluation

Major Strategy	Strategy Details		Evalua tion	Progress
1. UA CREATIVITY Strategy	Grow and expand existing businesses	Top-line growth	Δ	Initial plan unachieved
		Gross margin improvement	Δ	Although improvement seen from previous year, initial plan remains unachieved
	Strengthen brand appeal	Increase human capital investment		Improve various engagement indices
		Rebranding of the corporate brand	-	Progress on schedule
	Re-growth of COEN CO., LTD.		×	Although signs of improvement can be noticed, decrease in both sales and profit
2. UA MULTI Strategy	Brand development for business expansion			Preparation for new businesses progressing as scheduled
	Global expansion			Progressing as scheduled, such as China popup stores
3. UA Digital Strategy	Promotion of Online Merges with Offline (OMO)			Progressing as scheduled, such as UA Club starting operation
	Optimization of supply chain			Progress on schedule

## 1. UA CREATIVITY Strategy

## Grow and expand existing businesses

#### Digital transformation of sales activities

Digitize customer services of physical stores to increase sales
 Post contents on styling, blogs, and movies

Number of people posting about styling\*

Number of styling posts made:

Approximately 1,000

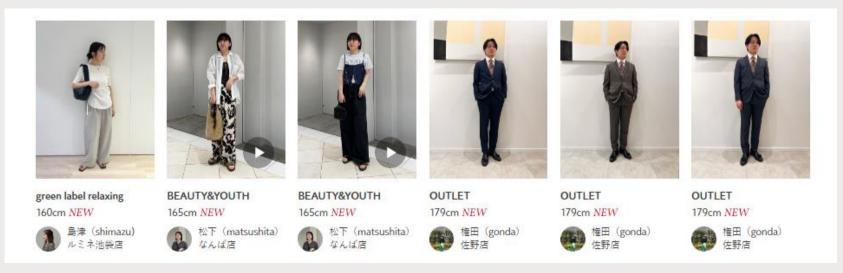
Approximately 110,000 posts

\*Routinely posting persons

Company EC sales via posts (incl. outlet sales within Company EC site)

#### ¥9.52 billion

(YoY 132%, approximately 70% of Company EC sales, including outlets)



#### Improve loyalty through opening of new stores and renovations

• Consolidated new openings:  $12\,$  stores; relocation and renovation:  $7\,$  stores; number of stores at the end of term:  $301\,$ 







Photo, from left to right: UNITED ARROWS WOMEN'S STORE at Azabudai Hills, GLR Tachikawa Store, GLR Koshigaya Lake Town Store

#### **Growth of CITEN**

- •9 physical stores (including 3 limited-time stores) + online shopping
- Has grown into a \$1.2 billion scale business within two and a half years since start





Photo from left: CITEN 2024 Spring-Summer image visual, Echika Omotesando Limited Store Opening visual

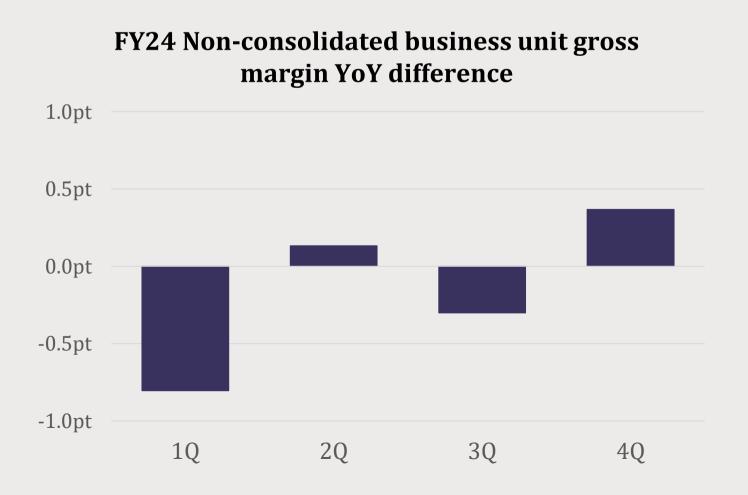
## 1. UA CREATIVITY Strategy

## Grow and expand existing businesses

#### Gross margin improvement

- FY24 Consolidated gross margin: 51.7% (YoY + 0.1pt). Equivalent to 51.9% when temporary factors associated with transfer to UA Club are excluded, equivalent to 52.7%, when computed using former accounting standards
- Gross margin for non-consolidated regular business has been on an improving trend from 4Q





## 1. UA CREATIVITY Strategy

### Strengthen brand appeal

#### Increase human capital investment

- Expand educational opportunities
   Dispatch to business schools, implement DX-related training,
   career development support, and coaching training
- Expand promotion slots, recovery of salary level through increasing bonus level
- Improve various scores through above-mentioned initiatives

**Engagement Score** 

eNPS

74.5%

-42.0

(improvement of 4.5pt)

(improvement of 16.4pt)

Turnover rate

10.0%

(improvement of 5.0pt)

## Regrowth of COEN CO., LTD.

Despite hard battle for fall and winter, recovery trend will be seen from spring and summer

- Implemented change in MD accompanying re-branding (from 2023 fall-winter)
- Organize in-house system to enable solid merchandise, sales, and advertising activities

#### YoY sales trend for COEN CO., LTD. 120% 100% 80% 60% • Switch to new MD Increase inventory by adding standard Improve accuracy of new MD • Effect of late summer heat products · Improve level of new taste items · Insufficient stocking of Insufficient brush up of items added for rapid Brush up of standard items standard products response · Strong recovery seen in physical stores with high composition ratio of new products 40% 2023/8 2023/9 2023/10 2023/11 2023/12 2024/1 2024/2 2024/3 2024/4

## 2. UA MULTI Strategy

#### Brand development for business expansion

- UNITED ARROWS BEAUTY sale starts
- Development preparations for new businesses
   ATTISESSION, conte, and several other businesses are being considered

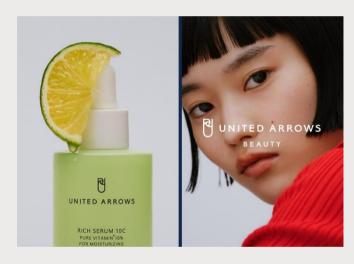




Photo from left: image visuals for UNITED ARROWS BEAUTY and ATTISESSION

#### Global expansion

Mainland China pop-up store deployment
 Shanghai, May–July 2023
 Beijing, Sep.–Nov. 2023
 Marketing product mix optimized for China market

## 3. UA DIGITAL Strategy

#### Promotion of OMO

·August 2023, start of UA Club, a new membership program

Number of active members: Member sales YoY

1.37 million 107.2%

(YoY 104.8%)

Member sales composition ratio

53.8%

(YoY difference 1.8pt)

Ratio of members of F2 and higher\*

49.2%

(YoY difference 0.6pt)

\*% of members making two or more purchases per year

#### Optimization of supply chain

- Development of UA3.0 (new product management backbone system)
  Requirement definition completed and entering development phase
- Reorganization of distribution centers

  Operations started at Joso Center, forming three major bases together with Nagareyama and Kashiwanoha centers

Major Initiatives for FY2025/3

## 1. UA CREATIVITY Strategy

#### Expand growth of existing businesses

#### Digital transformation of sales activities

• Implement measures to increase number of posts

#### Full-scale resumption of new store openings

• New store openings: 30 stores, number of stores at the end of term: 327 stores

Expect a net increase of 26 stores from the end of previous fiscal year

#### Recovery of GLR

- Improvement of products
- Implementation of strong promotions



Advertisement visual for "Green labe conclusion"

#### Gross margin improvement

- Pricing in line with exchange rates
- Precise pricing including psychological approaches
   Staged introduction to be made from Spring-Summer sale of 2024, full deployment from next term onwards

#### Increase human capital investment

- Implement wage increase (5% including wage and salary raise and promotion)
- Flexibility in form of employment to match workstyle diversity

#### Regrowth of COEN CO., LTD.

- Resume opening of physical stores; new store openings: 10; number of stores at the end of term: 79
- Start promotion of a new label "RONEL," with neat and casual tastes









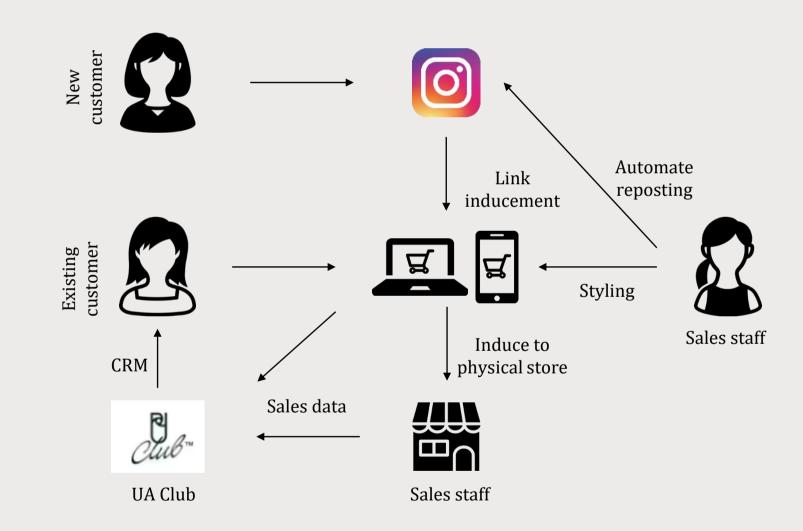
# Digital Transformation of Sales Activities

Objective: Digitize ability of customer service sales held by each physical store and strive to form salesperson fans Expand contact opportunity and time with the Company

- Conduct sales activities taking advantage of the individuality of salespersons, to contribute to sales beyond the framework of the business they belong to, or the stores
- To contribute not only to the Company's EC site, but also to the physical stores

#### The Future

- Increase number of posting staff members and posts
   Increase the number of staff members by expanding physical store openings and strengthening hiring
- Item posting without bias to specific items
   Control posting with a system so as not to let posts concentrate on a particular item
   Combine both staff characteristics and customer needs to enable overall posting of our wide range of products
- New customer development
   Automate reposting of images posted to Company EC site to Instagram
   To enlarge customer contact, cultivate new customers through Instagram → Company EC link
- Expand sales of existing customers
   Launch CRM program, the UA Club, based on purchase history at physical stores and Company EC site
   Improve lifetime value (lifetime customer value)



Medium-term Management Plan, Final Year, Company EC Sales Target

¥18-19 billion

(154 to 163% of previous term)

# 2. UA MULTI Strategy (New Development)

#### Business development for business expansion

- Start of new brands
   ATTISESSION, conte
   In addition, one more brand to be started within the fiscal year
- Newly establish Lifestyle Department
   Establish a dedicated organization aimed at full-scale deployment of lifestyle business
   Implement approaches towards attracting the wealthy overseas
- Organic growth + Deployment including M&A currently under consideration

#### Global expansion

- Opening of direct-managed store in mainland China (scheduled for spring 2025)
- Opening a franchise store in Thailand
   Open store in Emsphere, a high-sensitivity commercial complex in Bangkok
   Studies will be made regarding areas other than Taiwan and China if the possibility exists

# 3. UA DIGITAL Strategy (Convenience and Efficiency)

#### Promotion of OMO

- Improve UA Club functions
   Brush up system to make it even easier to use
- Renewal of UA Online Application
   Carry out staged update to improve user interface and operating speed, to improve purchase rate
- Improve Company EC site functions Example: Functional improvements of Company EC site such as the service to reserve goods online and then settle payment and pick up the items at the store (started March 2024)

#### Optimization of supply chain

Continue development of UA3.0
 Aim to start service with FY26/3

## Launch of "conte," a brand aimed at fashion sensitive modern women

#### Cultivate customer base with a taste axis that differs from the major brands

- Main target base is working women in their 40s
- A "natural mode" taste axis different from traditional or conservative
- Have appointed Emiri Hemmi, with experience as a director at multiple brands, as its director
- Sale to start on EC site from September 2024, accompanied by two physical stores in Tokyo



# Launch of "conte," a brand aimed at extremely sensitive modern women

## Product line-up centered on original planned products

- Ratio of original planned products and purchased goods is expected to be 85:15
- Main products and price range (Fall-Winter, 2024)

¥70,000 to ¥150,000 ¥20,000 to ¥50,000 One-piece dresses ¥30,000 to ¥60,000 Shirts Coats Pants ¥20,000 to ¥40,000 ¥20,000 to ¥50,000 Knitted wear **Jackets** ¥45,000 to ¥60,000 Skirts ¥20,000 to ¥40,000 T-shirts ¥10,000 to ¥30,000







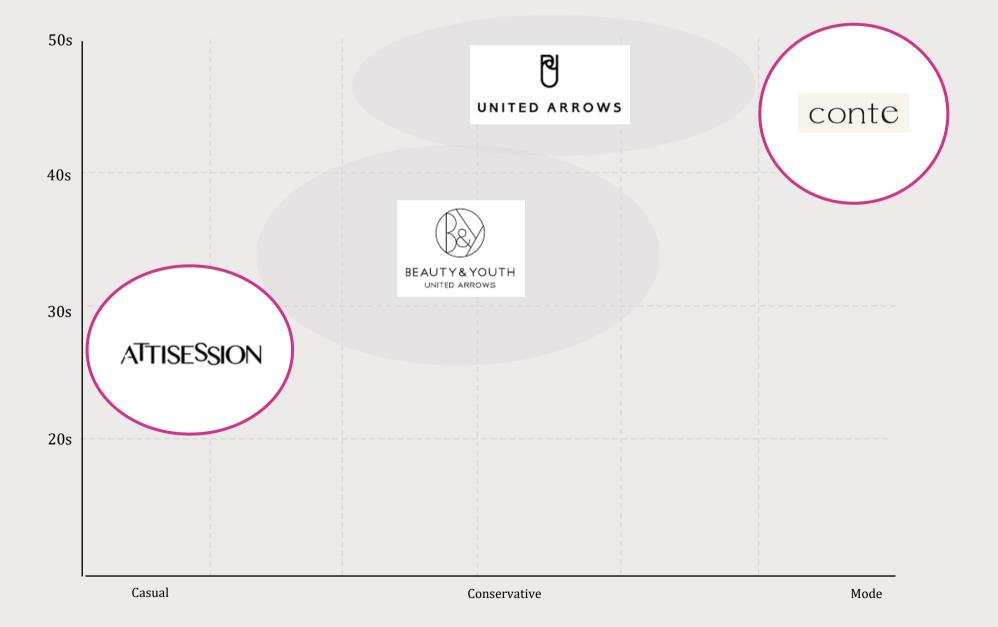




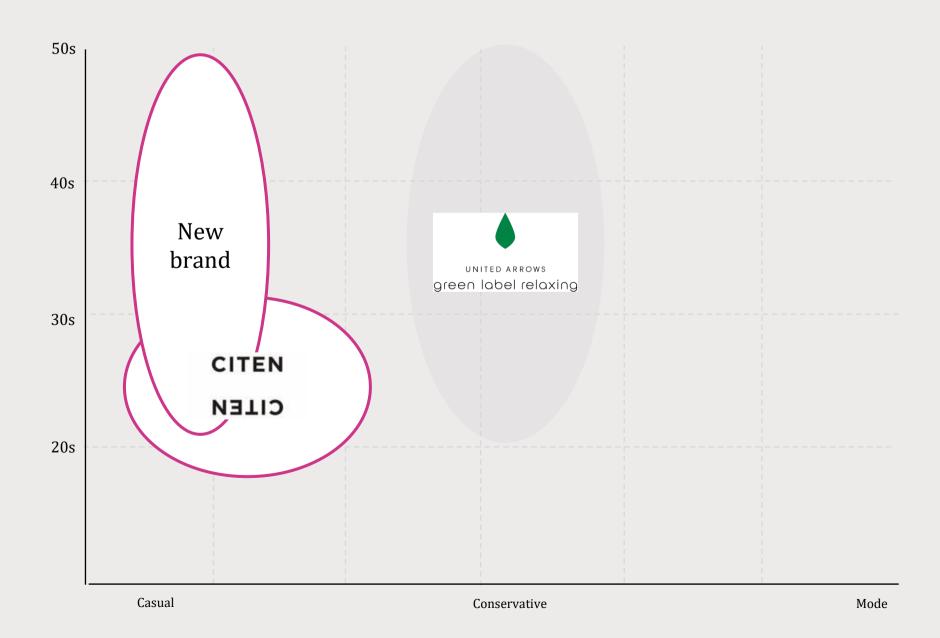
# Direction of new business

Objective of new business is to solve issues towards achieving the long-term vision (age axis, taste axis)

#### Trend-conscious market



#### Basic Trend conscious market



# Scale of assumed sales of new business

Brand	CITEN	ATTISESSION	conte	New brand
Introduction timing	Fall 2021	Spring 2024	Fall 2024	Spring 2025
Market	Basic Trend conscious market	Trend-conscious market Trend-conscious market		Basic Trend conscious market
Objective	Expansion of age axis (mid-20s to early 30s, men and women)			Expansion of taste axis (casual within basic trend-conscious market)
Assumed scale	¥5 billion	¥3 billion	¥5 billion	¥10 billion







Coming soon

#### Three Key Strategies





- Grow and expand existing businesses
  - Top-line growth
    Improvement of gross margin
- Strengthen brand appeal
   Expansion of investment in human capital

   Rebranding of the corporate brand
- Re-grow COEN

- Brand development for business expansion
- Global expansion

- Promote OMO
- Optimize the supply chain

# Reference Materials

# Consolidated P/L for FY2024/3 (4Q, 3 months)

(Mil	lions	of	yen)

		FY23/3 4Q	FY24/3 4Q	Change/pt difference	YoY
Sales		34,042	34,564	522	101.5%
Gross profit		16,543	16,883	339	102.1%
	vs. sales	48.6%	48.8%	0.2pt	-
SGA expenses		16,569	15,960	(608)	96.3%
	vs. sales	48.7%	46.2%	-2.5pt	-
Operating income		(25)	923	948	-
	vs. sales	-	2.7%	-	-
Non op. P/L		194	204	9	105.1%
	vs. sales	0.6%	0.6%	0.0pt	-
Ordinary income		169	1,127	958	665.8%
	vs. sales	0.5%	3.3%	2.8pt	-
Extraordinary P/L		(53)	(160)	(106)	_
	vs. sales	-	-	-	-
Net income attributable to or	wners of	1	622	621	41484.5%
parent	vs. sales	0.0%	1.8%	1.8pt	-

# Consolidated P/L for FY2024/3 Vs. plan

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		FY24/3	FY24/3	•	
		Plan	Results Ch		
Sales		138,300	134,269	(4,030)	97.1%
Gross profit		72,100	69,462	(2,637)	96.3%
	vs. sales	52.1%	51.7%	-0.4pt	
SGA expenses		65,100	62,722	(2,377)	96.3%
	vs. sales	47.1%	46.7%	-0.4pt	<u>-</u>
Operating income		7,000	6,740	(259)	96.3%
	vs. sales	5.1%	5.0%	-0.0pt	-
Non op. P/L		420	746	326	177.8%
	vs. sales	0.3%	0.6%	0.3pt	-
Ordinary income		7,420	7,486	66	100.9%
	vs. sales	5.4%	5.6%	0.2pt	-
Extraordinary P/L		(370)	(331)	38	_
	vs. sales	-	-	-	-
Net income attributabl	e to owners	4,830	4,876	46	101.0%
of parent for the term	vs. sales	3.5%	3.6%	0.1pt	-

# **UNITED ARROWS LTD. Retail Store Opening and Closing**

	No. of stores at FY23 end	Opened	Closed	No. of stores at FY24 end
UNITED ARROWS LTD. Total	215	11	5	221
Trend-conscious Market Total	104	3	4	103
UNITED ARROWS (General Merchandise Store)	14	0	0	14
UNITED ARROWS	24	2	1	25
BEAUTY&YOUTH	37	1	2	36
Other	29	0	1	28
Basic Trend-conscious Market Total	85	7	1	91
Green label relaxing	84	2	1	85
Other	1	5	0	6
Outlet	26	1	0	27